



# Adolescent Dog Training Class

## Terms & Conditions

Thank you for choosing to train with us! To ensure a safe, productive, and enjoyable experience for everyone, please read the following Terms & Conditions carefully.

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### 1. Eligibility

- This course is open to adolescent dogs between 6 and 24 months of age at the start of the course.
  - All dogs must be up-to-date with vaccinations, flea, and worm treatments. Confirmation may be requested.
  - Guardians are responsible for ensuring their dog is fit and healthy to attend.
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### 2. Bookings, Payments & Behavioural Policy

- Full payment is required in advance to secure your place. Spaces are limited and allocated on a first-come, first-served basis.
- Cancellations made seven or more days before the start date are eligible for a full refund or can be transferred to another date.

- Cancellations made within seven days of the start date are non-refundable, although transfers to alternative dates may be offered where possible.
  - If a dog is asked to leave the course due to behavioural concerns, no refunds will be given. In such cases, private one-to-one behaviour sessions may be recommended.
  - Dogs must be sociable and comfortable in public outdoor environments. This course is designed for training purposes, not behaviour modification for aggressive or highly reactive dogs.
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### **3. Cancellations & Missed Sessions**

- Missed sessions are non-refundable and cannot be carried over. Handouts and guidance will be provided where possible.
  - In the event of instructor illness or unforeseen circumstances, an alternative date or credit may be offered.
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### **4. Class Environment & Equipment**

- Sessions take place outdoors in public spaces. Please dress appropriately for the weather. Trainers are not suitable on muddy ground; winter boots are recommended.
  - Dogs must arrive with a harness, flat collar, and a 3-meter lead. A long line is recommended for recall exercises and should be brought along.
  - A handout with any additional equipment required for each session will be sent by email once you have booked.
  - Guardians are responsible for their dog's behaviour and must ensure dogs are under control at all times.
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### **5. Behaviour & Suitability**

- Dogs must be comfortable around other dogs, people, children, and common outdoor distractions such as bikes and joggers.
  - Please let the instructor know if your dog has any allergies, food restrictions, or special dietary requirements.
  - Fearful, reactive, or excessively barking dogs may be better suited to private sessions.
  - If in doubt about your dog's suitability, please contact me before booking.
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### **6. Guests & Children**

- Groups are kept small, with a maximum of two people per dog.
- Children are welcome, but please discuss in advance to ensure group safety. Additional family members cannot attend without prior agreement.

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## 7. Cleaning Up & Respecting the Environment

- Guardians are responsible for cleaning up after their dog at all locations.

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## 8. Liability

- Attendance is at your own risk. While reasonable care is taken, I cannot accept responsibility for injury, loss, or damage to you, your dog, or your belongings.
- If you do not feel comfortable with any activity suggested during a session, you are under no obligation to participate.
- Please note that this course takes place outdoors in public spaces, and I do not have full control of the environment.

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## 9. Training Methods

- Only kind, positive, reward-based training methods are used.
- Harsh handling, physical punishment, or aversive equipment (e.g., choke chains, prong collars, slip leads for control, no-pull harnesses) is not permitted and may result in dismissal from the course.

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## 10. Photography & Social Media

- Photos or videos may be taken during sessions for training or promotional purposes. Please notify the instructor if you prefer not to be included.

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## 11. No Smoking

- Smoking or vaping is not permitted at any session location.

By booking a place on the **Training Beyond the Classroom – Adolescent Dog Class**, you confirm that you have read, understood, and agreed to these Terms and Conditions.

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If you want, I can also **make a slightly shorter, more reader-friendly version** that keeps all key points but feels less dense for your clients — very useful for emailing or your website. Do you want me to do that?